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REPLY UNDER 37 C.F.R. §1.116
EXPEDITED PROCEDURE - EXAMINING GROUP 2100

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application

Inventors: Stewart, et al.
Appln. No.: 09/785,693
Confirm. No.: 3894
Filed: February 16, 2001
Title: CONVERSATION MANAGEMENT
SYSTEM FOR ENTERPRISE WIDE
ELECTRONIC COLLABORATION

PATENT APPLICATION

Art Unit: 2154
Examiner: Chankong, Dohm

Customer No. 23910

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8

I hereby certify that this correspondence is being deposited in the United States Postal Service with sufficient postage as first class mail in an envelope addressed to **Mail Stop AF, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450**, on March 14, 2005.

(Attorney Signature)

Karl F. Kenna, Reg. No. 45,445
Signature Date: March 14, 2005

RESPONSE TO OFFICE ACTION UNDER 37 C.F.R. § 1.116

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

This RESPONSE is in reply to the Final Office Action mailed January 14, 2005.

Amendments

Please amend the above-identified application as follows:

Amendments to the Claims begin on Page 2.

Remarks begin on Page 7.